

VIRGIN AUSTRALIA'S SPORTS BAGGAGE ALLOWANCE

A SEAMLESS TRAVEL
EXPERIENCE



Virgin Australia is a proud supporter of Triathlon Australia. A new baggage allowance and service for competitors and members of Triathlon Australia will ensure a seamless travel experience.

Individual travellers can now access a generous 32kg of checked baggage across 2 pieces of baggage when travelling domestically within Australia.*

HOW TO BOOK

Once you have booked a domestic flight through the TA booking portal, note your booking reference number.

1. Email triathlon@ctconnections.com.au with your booking reference number, Triathlon Australia membership number, and advise your sporting organisation or club and the sporting event that you are travelling to, at least 3 business days prior to departure.
2. For group bookings of 10 or more guests, please contact Group Sales on 13 67 00 or email groupsales@virginaustralia.com

ELIGIBILITY

To be eligible for Virgin Australia's sports baggage allowance, travellers must have booked through the TA booking portal while also meeting at least one of the following criteria:

- Team members, athletes, managers or support staff travelling to/from a sporting event who are members of Triathlon Australia
- Members of a registered sporting club or recognised sporting team travelling to/from a sporting event
- Financial members of a registered sporting association or club travelling to/from a sporting event
- All requests must be made quoting your Triathlon Australia membership number via email to triathlon@ctconnections.com.au a minimum of three business days prior



*Terms and conditions apply. No one piece of baggage can weigh more than 32kg while dimension limits also apply – please refer to www.virginaustralia.com/baggage for more information. Virgin Australia cannot guarantee that checked baggage or excess baggage will be uplifted as this is subject to aircraft loads. Requests to obtain sport industry baggage must be made via email at least three or more business days prior to departure. If you expect to exceed the baggage allowance, you may pre-purchase additional baggage. A charge will apply at the airport for any pieces in excess of pre-purchased or included baggage allowances. Sport Baggage allowance is permitted on Virgin Australia operated domestic services only and is not applicable to VA coded flights operated by partner airlines. Any booking of 10 or more guests should be completed through the standard Business Events and Groups bookings process, and will not be subject to the guidelines above, but rather will be subject to our Sporting Terms and Conditions to which reference must be made. For Velocity Platinum or Gold members and Business Class guests, you can either request the sport baggage allowance or your status baggage allowance. Individuals travelling on flights serviced by F100 or ATR aircraft the sports baggage allowance cannot be offered. Should you require further assistance, please contact Virgin Australia Business Events and Groups on 13 67 00, between 0730 and 1700 EST, Monday to Friday.